Datacentreplus GDPR - Statement of Compliance

Protecting our customers' data is a priority for Datacentreplus. As the General Data Protection Regulation (GDPR) comes into effect on 25 May 2018 this document clarifies our compliance with GDPR.

What is GDPR?

The General Data Protection Regulation (GDPR) is a new pan-European regulation, which comes into effect on 25 May, 2018, replacing the 1995 EU Data Protection Directive. On the same day, the UK's Data Protection Bill will also pass into law, as the Data Protection Act 2018, effectively implementing the GDPR into UK law. GDPR, and the Data Protection Act 2018 places greater obligations on organisations who handle personal data of those individuals (data controllers and processors), wherever those organisations are based.

Is Datacentreplus compliant with GDPR?

Yes, we comply with the requirements of GDPR. All our systems have been independently audited to ensure that we meet all the requirements (also, see below).

Do we have ISO27001 certification?

Datacentreplus is ISO27001 certified (please contact us for a copy of our certificate, if you need to) and we are routinely audited by an independent third party to ensure compliance with the certification.

What personal data do we process?

The personal data we use to provide our services may include: name, home address, business address, email address. We do not hold any financial details as payments are processed through our payment gateways (presently, GoCardless, Stripe and Paypal).

How do we use the data we collect?

We process personal data in order to provide our customers with our hosting services. This may include contacting you for customer service and occasional marketing services (from which you can opt-out). We do not sell or otherwise forward this data to any other parties.

Where do we store the data we collect?

When we collect data we ensure that the relevant data is protected to EU standards. This also includes any third party service providers, who also have demonstrate that the provision of their services comply with EU standards.

Who should I contact if I require further information?

If you have any queries relating to how Datacentreplus processes personal data, please contact us on support@datacentreplus.co.uk.